



TO ALL OUT-SIDE PROVIDERS & EMERGENCY ROOM NOTIFICATION

PRIOR AUTHORIZATION must be made for all non-emergency visits **ONLY** to outside providers if payment is requested and/or to be paid.

If you are seen in an **Emergency Room**, a **72-hour notification** must be made - Out-of-State at (800) 770-8251 ext (3613) or In State (800) 478-6682 ext (3613) or the medical claim will not be approved. Please submit Claims to:

Attention: **CAIHC Purchase Referred Care Program**
122 First Ave, Fairbanks, AK 99701

Emergency Room Notification

"ALL" emergency episodes to the "ER" by our tribal members, e.g., individual patients, the disabled, or the elderly, are protected under the Indian Healthcare Improvement Act.

Indian Health Service "ER" Definition:

An emergency is any medical condition for which immediate medical attention is necessary to prevent the death or serious impairment of the health of an individual.

Indian Health Service Definition of the Elderly:

The IHS defines an elderly individual as someone aged 65 or older.

Indian Health Service Definition of the Disabled

A disabled individual who has a physical or mental condition that prevents him or her from reasonably providing or cooperating in obtaining the information necessary to notify the IHS of their receipt of emergency care or services from a non-service provider or facility within **72 hours** after the non-service provider began to deliver the care.

72-Hour Notification

In emergency cases, the patient, an individual or agency acting on behalf of the patient, or the medical care provider shall, within **72 hours after the beginning of treatment** for the condition or after admission to a health care facility, notify the appropriate official of the admission or treatment and provide information to determine the relative medical need for the services.

The **72-hour** period may be extended if the appropriate official determines that notification within the prescribed period was impracticable or that other good cause exists for the failure to comply.

30-Day Notification

The IHCA, 25 U.S.C. § 1646, allows the elderly and disabled **30 days** to notify the IHS or Tribal program, such as the CAIHC "PRC" department, of emergency medical care received from non-IHS medical providers or at non-IHS medical facilities.

We're here to help.

If you need assistance in calling and/or emailing CAIHC's "PRC" department, please call us at the following numbers:

DOT Lake Village PRC/Advocacy Committee

Program Director: Alan Faulkner

PO Box 70494, Fairbanks, Alaska 99707 Office:

907-882-5556

Message Line: 907-931-3446

Website: dotlakevillage.org/services/dlv-health/er-notification/